

# Security Process

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# Background

- Software engineer at Rackspace
- PSF director
- Core developer of Django, CPython, PyPy, etc.
- Developer of PyCA Cryptography, PSRT member, Twisted security contact

Why do we care?

Why are security bugs  
special?

Agenda:

How to deal with reports.

First touch

# /security/

- Description of the process
- PGP public key for security@
- Responsible disclosure policy

## Policy

Review our statement on [Security & Confidentiality](#).

To report a security vulnerability, please email [security@slack.com](mailto:security@slack.com)

## Reporting Security Vulnerabilities

This page is intended for security researchers. To find out more about Slack's security, please visit our [security information page](#).

If you believe you have found a security vulnerability on Slack, we encourage you to let us know right away. We will investigate all legitimate reports and do our best to quickly fix the problem.

Please [submit your report on HackerOne](#) and our security team will respond as soon as possible.

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## Responsible Disclosure Policy

If you give us a reasonable time to respond to your report before making any information public and make a good faith effort to avoid privacy violations, destruction of data and interruption or degradation of our service during your



Upon contact

Fix the bug

Shipping it

- Get a CVE number
  - distros@
  - oss-security@
  - MITRE
- Coordinate with re-distributors
- Issuing the release

# Release announcement

- A precise and complete description of the issue
- CVE number
- The release artifact itself
- Raw patches
- Credit to the reporter

0 Days

# Summary

- Getting reports
- Developing patches
- Coordinating with down streams
- Issuing releases

# Common Mistakes

- Incomplete disclosure
- Bad coordination
- Zero Days



Pre-notification

# Pre-notification requirements

- Clear security contact
- Description of how information will be used
- Large or otherwise high visibility

# Bounties

HackerOne and BugCrowd

# Security Impact Ratings

# Wrapping Up

- Add a `/security/` page and `security@` address
- Document how vulnerabilities will be handled
- Consider creating a bounty program

# 3 things to check for

- Good password storage algorithm
- HTTPS certificate and hostname verification
- SQL injection

# Thanks

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